

IMAGO ARTIS TRAVEL

Italy .

Immersive Italy, shaped by art, culture, and genuine curiosity.

FREQUENTLY ASKED QUESTIONS

What destinations do you cover?	All of Italy — iconic cities, charming countryside, and hidden gems.
What's your specialty?	Private museum tours, culinary experiences, art-focused itineraries, and culturally rich explorations across city and countryside. Every trip is shaped to the client's specific interests.
Who's your ideal client?	Curious travelers — individuals, couples, or small groups — who appreciate tailor-made experiences and are eager to explore Italy's traditions, art, history, and gastronomy in depth. Wide budget range accommodated.
FIT or groups?	Both, any size. No minimum group size.
What do you need to get started?	Travel dates, group size, budget range, interests or themes (art, culture, gastronomy), accommodation preferences, and any special experiences the clients are seeking.
Minimum spend?	No strict minimum.
Minimum days?	No minimum.
Currency & CC fees?	Quoted and accepted in Euro; other major currencies including USD accommodated. No CC fees.
How do you quote?	Net pricing — advisors apply their own markup.
Proposal turnaround?	12–24 hours.
What software do you use?	Custom system — proposals delivered as polished documents.
Payment schedule?	20% non-refundable deposit to confirm; remaining 80% due 15 days prior to arrival. Full balance due immediately for bookings made within 15 days of start.
Cancellation policy?	20% penalty for cancellations 44–16 days out; 50% at 15–7 days; 100% at 6 days or less. Initial 20% deposit always non-refundable. Tickets non-refundable; hotels and villas may be more restrictive.
How is commission paid?	Via Xion, Onyx, or SEPA (advisor's preference), processed promptly once paperwork is complete.
In-destination support?	Yes — 24/7 team support in constant contact with travelers and local suppliers throughout the journey.