

J2COLLECTION

Croatia. Slovenia. Montenegro.

Curated experiences in Croatia, Slovenia, and Montenegro.

FREQUENTLY ASKED QUESTIONS

What destinations do you cover?	We cover Slovenia, Croatia and Montenegro.
What's your specialty?	We design journeys that combine cultural discovery, scenic landscapes, and authentic local experiences, bringing together the best of the coast and inland regions. Our itineraries feature private boat excursions, curated food and wine experiences, outdoor activities, and immersive spending time with local artisans, designers, and craftspeople, alongside visits to cultural and historical landmarks. Our journeys are personal, well-paced, and deeply connected to the people and places that make each destination unique. We also specialize in milestone celebrations, multigenerational travel and small high-end events.
Who's your ideal client?	Our ideal clients are curious, experience-driven travelers who value authenticity, comfort, and a well-balanced pace. They are typically couples, families, or small groups looking for thoughtfully designed journeys rather than standard, fast-paced tours.
FIT or groups?	We mostly work with FIT clients. For the groups - we work with small groups. If working on an event, up to 50 people.
What do you need to get started?	Traveler names, party size, ages, room count, special occasions, travel dates, budget bracket, prior destination experience, preferred pace, property type, and top interests (scenic drives, golf, food, music, etc.).
What's the per-person/day budget range?	Typical minimum spend per person/per day is between €1,000 - 1,250. Depending on the season, destination and travel style.
Minimum spend?	No strict minimum.
Currency & CC fees?	All quotes are prepared in local currency - EURO. CC fee is 1.5%.
How do you quote?	Primarily gross with advisor commission included. But also NET quote possible. Commissions are between 10-12%.
Proposal turnaround?	Acknowledged within 24 hours. Full proposals between 24-48 hours after receiving all necessary details. In season up to 72 hours.
What software do you use?	Safari Portal.
Payment schedule?	25% deposit at confirmation, balance due 1 month prior to arrival. Special payment terms may apply for villa rentals, private property buyouts and yacht charters.
Cancellation policy?	Hotels, villas, private properties and yacht charter are subject to individual policies.

J.MAK

HOSPITALITY

	FIT: 45 days or more before arrival: 25% of total reservation cost 44 – 30 days before arrival: 50% of total reservation cost 29 – 0 days before arrival: 100% of total reservation cost
How is commission paid?	Wire transfer paid within 7-10 days after trip completion upon receipt of commission invoice.
In-destination support?	Yes. WhatsApp or iMessage group with clients, travel designer (and advisor if preferred). 24/7 emergency line available.
What information do you need to get started?	Travel dates (preferably flights), number of travelers (preferred rooming configuration), age groups (any kids/age), estimated budget, interests, how they like to travel, previous experiences from trips, any restrictions or considerations (mobility, pace of travel).